TELANIA, LLC. – ELEAP™ FAIR USE POLICY

1. **Introduction**

This policy outlines the fair and reasonable use of our platforms. All users of the LMS and PSP are required to adhere to this policy.

2. **Usage Limits**

While we advertise unlimited uploads or courses to our users, this is subject to a fair use policy. The purpose of this is to ensure that the resources are not monopolized by a minority of users, and that all users get a fair share of system resources.

3. **Fair Use Guidelines**

a. Users should use the system in a way that does not significantly impact the experience of other users.

b. Users are prohibited from using our platforms in an excessive manner or in a way that could degrade performance, reduce system availability for other users, or impact the fair use rights of other users.

c. Examples of unfair use include, but are not limited to, automated bulk uploading of content, uploading very large files that are disproportionate to the average user's usage, or continuously uploading content in a manner that could be considered system abuse.

4. **Consequences of Policy Violation**

a. If a user's behavior is deemed excessive, we may reach out to the user with a warning and request to reduce their usage.

b. If the user continues excessive usage after the warning, Telania, LLC. reserves the right to limit or restrict their upload capabilities, suspend their account, or take any other action deemed necessary to ensure fair use for all users.

5. **Policy Updates**

a. Telania, LLC. may amend this policy at any time. Users will be notified of any significant changes.

b. Continued use of our platform following the posting of changes to this policy will mean you accept those changes.

All correspondence regarding this policy should be sent to:
legal@eleapsoftware.com

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